

Welcome to sinch!

In this box you will find your Netcomm NF5 modem along with a power supply, network cable (yellow) and phone cable. Your modem has been fully configured by us.

To get started, simply connect the blue port on the back of the Netcomm to port 1 of the Fibre ONT (which will have been installed by enable, it is usually a black Huawei box similar in size to the modem) using a network cable.

Connect desktop computers to the yellow network ports on the Netcomm using network cables. Connect laptops, tablets and phones to the wireless network. The wireless network is called 'sinch' and the wireless pass code is shown on the label on the underside of your Netcomm.

Finally connect your standard telephone to the Netcomm phone port (pale grey). You may need to remove the BT style lead from your phone and replace it with the phone lead provided in the box.

Please note that as you are using the VoIP facility to make calls over the fibre network, your modem is fully managed by us and requests for change must be made via email to info@sinch.co.nz or by calling **0800 LOADFAST** (0800 5623327) during office hours. Any changes you request will be made free of charge.

LOADS FASTER