

# Welcome to sinch!

In this box you will find your TP-Link TDW9970 modem along with a power supply, network cable, wireless antennae, phone lead (smaller plugs) and splitter-filter. This modem has been fully configured by us.

Connect the antennae to the screw ports on the back of the modem. Plug the phone cord into the white socket on the back of the modem.

If your VDSL connection in your home uses a standard BT style phone socket then connect the other end of the phone cord to the ADSL socket on the splitter-filter. You then need to plug your splitter-filter into the telephone socket in your house. If you have a network-style socket for VDSL then just plug the other end of the phone cord into the VDSL socket in your house.

Connect desktop computers to the yellow network ports on the modem using network cables. Connect laptops, tablets and phones to the wireless network. The wireless network is called 'sinch' and the wireless pass code is shown on the label on the underside of your modem.

If you wish to manually modify any of the features (e.g. wireless password) connect to the modem by typing 192.168.1.1 into the address bar of your browser, when prompted log on with user name admin and password admin.

If you require help email [info@sinch.co.nz](mailto:info@sinch.co.nz) or call **0800 LOADFAST** (0800 5623327) during office hours.

**SINCH**  
**LOADS FASTER**